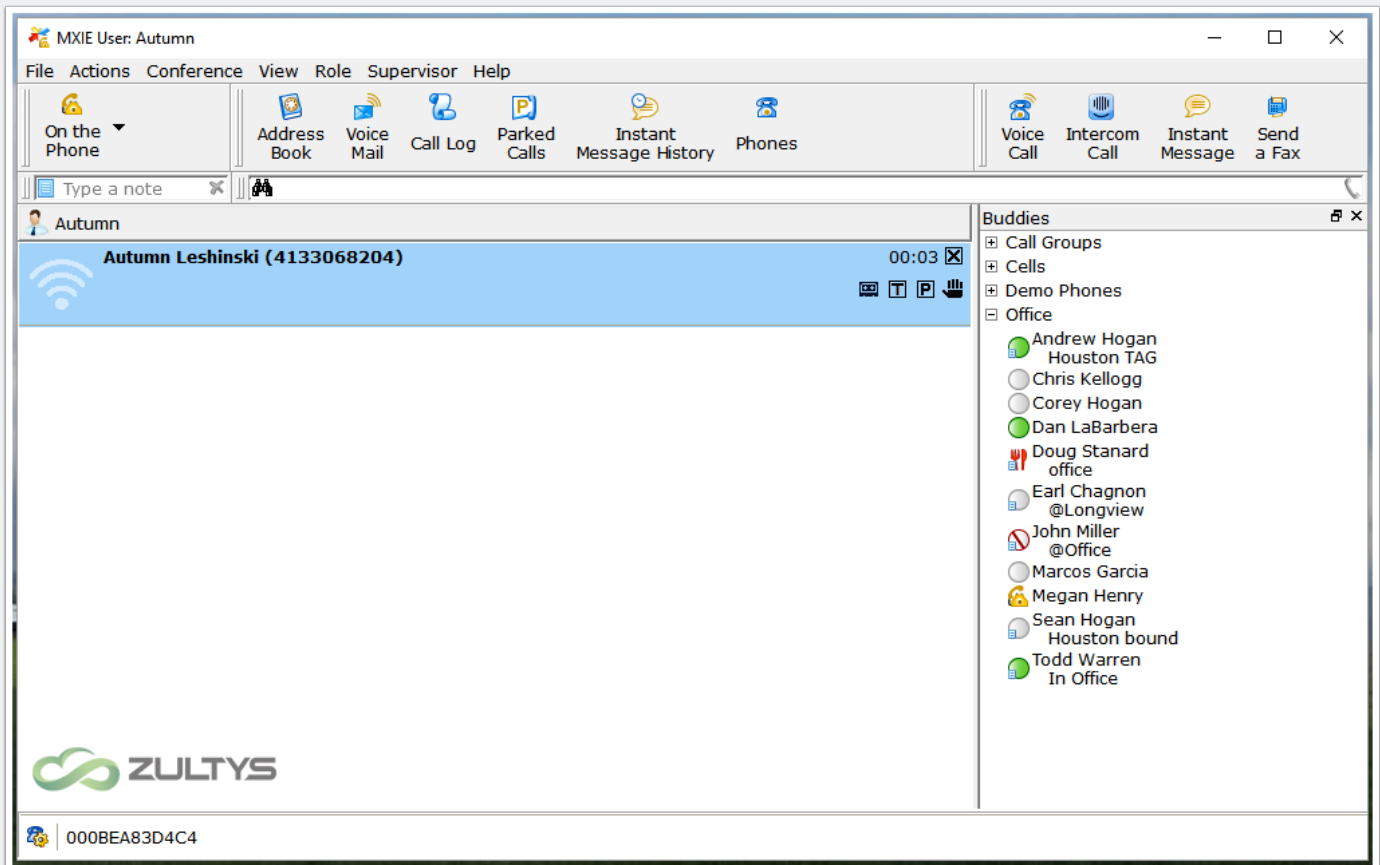


How to transfer a call to an outside number

Step 1

Answer the incoming call



Step 2

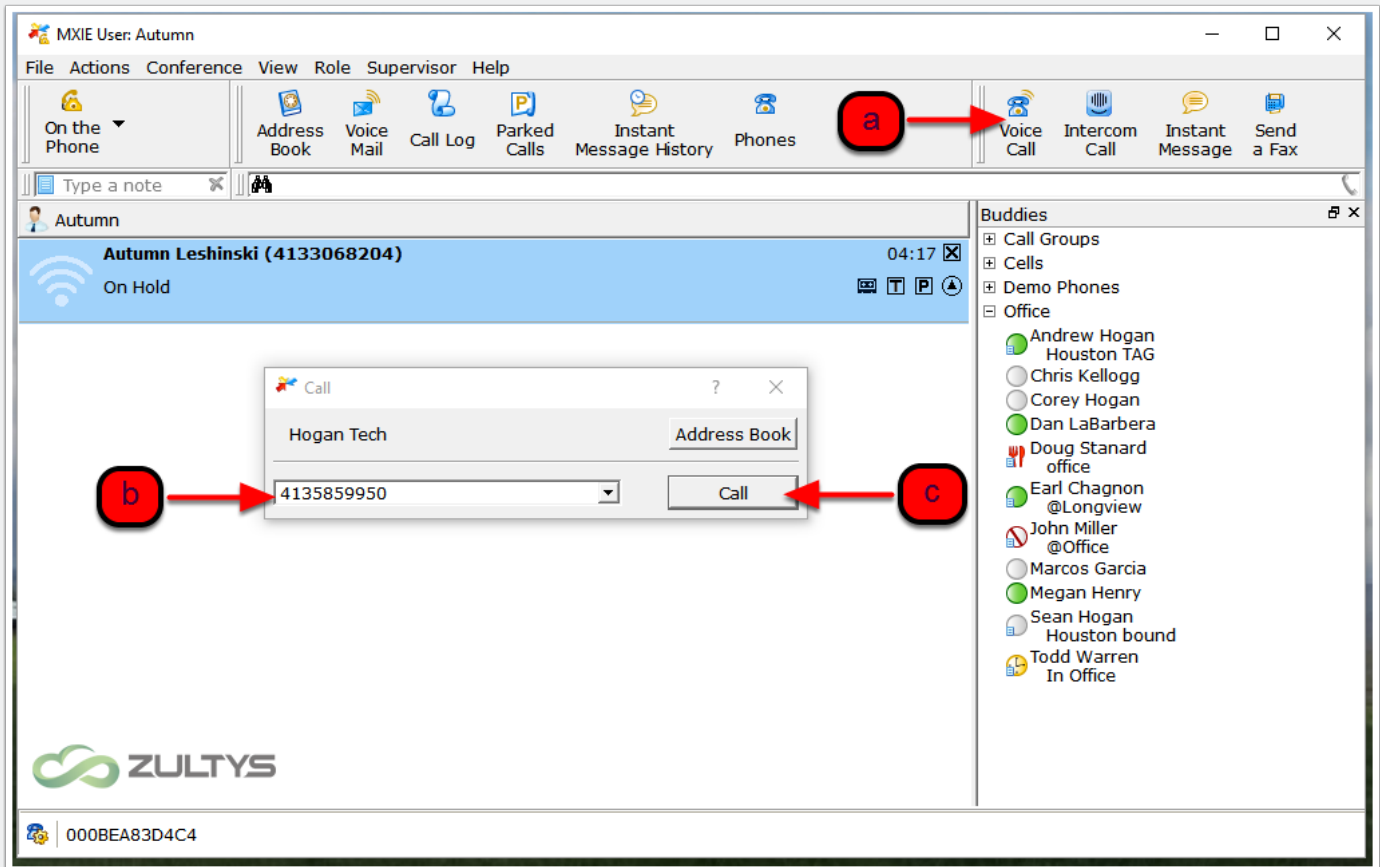
Call the number you will be transferring to

a.) Click on voice call

How to transfer a call to an outside number

b.) Enter the phone number

3.) Click on call (or press enter)



How to transfer a call to an outside number

Step 3

Announce the call

The screenshot displays the MXIE User interface for 'Autumn'. The window title is 'MXIE User: Autumn'. The menu bar includes 'File', 'Actions', 'Conference', 'View', 'Role', 'Supervisor', and 'Help'. The toolbar contains icons for 'On the Phone', 'Address Book', 'Voice Mail', 'Call Log', 'Parked Calls', 'Instant Message History', 'Phones', 'Voice Call', 'Intercom Call', 'Instant Message', and 'Send a Fax'. Below the toolbar is a search bar with the text 'Type a note'. The main area is divided into two panes. The left pane shows a list of calls: 'Autumn Leshinski (4133068204)' with a status of 'On Hold' and a duration of '04:53', and 'Hogan Tech (4135859950)' with a duration of '00:17'. The right pane is titled 'Buddies' and lists several contacts under the 'Office' category, including Andrew Hogan, Chris Kellogg, Corey Hogan, Dan LaBarbera, Doug Stanard, Earl Chagnon, John Miller, Marcos Garcia, Megan Henry, Sean Hogan, and Todd Warren. The ZULTYS logo is visible in the bottom left corner of the interface, and the ID '000BEA83D4C4' is shown in the bottom status bar.

How to transfer a call to an outside number

Step 4

Right click on either call and select transfer to..

